

# GIOVANNI M PALAZZOLO

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## Education

**University of Colorado Boulder, Leeds School of Business** Expected May 2026  
Bachelor of Science in Business Administration; Emphases: Operations Management & Computer Science.

GPA: 3.0 | Dean's List: Fall 2022, Spring 2023

Relevant Coursework: Business Analytics; Data Science; Statistics; Artificial Intelligence; Operations Management

## Experience

**Aeromag — De-icing Technician (Seasonal/Part-Time)** Oct 2025 – Present  
Denver International Airport (DEN), CO. Work on a multi-hundred-person field crew supporting aircraft de-icing operations. Prioritize safety and clear communication while staging tasks and keeping operations moving efficiently during high-volume shifts.

- Coordinate in real time with crew members to stage tasks and follow established procedures.
- Maintain consistent safety and quality under time pressure during high-volume operations.

**Rhino Colorado — Event Technician (Lighting, Audio, Video, Staging)** June 2022 – Present

Denver, CO. Support event setup and operations at venues including Empower Field and Ball Arena for audiences of 50,000+.

- Collaborate with vendors, clients, and staff to deliver on-time, high-quality event experiences.
- Apply project-management practices to optimize workflows and ensure safety and on-time execution.

**Residence Life — Community Assistant** June 2024 – Present  
University housing, Boulder, CO. Frontline representative for 400+ residents; provide solutions, de-escalation, and community-building.

- Build rapport with residents and resolve conflicts; refer resources and enforce policies.
- Completed training on FERPA compliance, health & safety protocols, and emergency response.

**askBelynda — Project Management (Internship)** Summer 2023  
Boulder, CO. Supported a small start-up by conducting market research and refining customer outreach strategy.

- Partnered with leadership to enhance the sales pipeline and outreach approach.
- Delivered actionable market insights used to prioritize customer segments.

## Relevant Projects

**Leeds Base Simulation Project — Team Lead** 2024  
Led a cross-functional team in a simulated Base bicycle company, managing marketing, logistics, sales, HR, accounting, and finance. Leveraged statistics and data analysis to inform decisions.

- Practiced product-management strategies and applied analytics to improve team outcomes.

**C++ Board Game (Course Project)** 2023  
Implemented an object-oriented board-game inspired by game-of-life mechanics using C++.

## **Leadership & Community Engagement**

### **Club Water Polo — Team Member**

Sept 2024 – Present

Boulder, CO. Participate in practices and competition (10 hrs/week); develop teamwork and communication.

### **Esports Club — Initial Organizer & Team Captain**

Aug 2020 – May 2021

Rangeview High School. Organized team logistics and coached peers; demonstrated initiative and leadership.

## **Skills**

Technical: Excel, C++, ExtendSim, Business Analytics, Data Science fundamentals, Statistics

Languages: Spanish (conversational)

Core: Project management, Cross-functional teamwork, Communication, Problem-solving

## **Honors**

- Dean's List — Fall 2022, Spring 2023

This resume follows the Leeds School of Business guidance: concise sections, reverse-chronological experience, and quantified results where available. Edit any section above to update contact, dates, or bullet details.